



Macon-Bibb County Government
Procurement Department
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Laura Hardwick
Director of Procurement

January 16, 2026

ADDENDUM #1

To: ALL PROSPECTIVE FIRMS

Re: INVITATION FOR BIDS: 26-029-LH, Fire Station Alert System

The Invitation for Bids, referenced above, is modified as follows:

1. Site visit will take place from Monday, January 19th to Friday, January 23, 2026, from 8:30 a.m. to 5:30 p.m. standard eastern time. The fire stations and locations are stated within the RFP. All interested respondents can take the time to view each of the stations. No escort will be provided.
2. Bid due date will change from Thursday, February 5, 2026, to Thursday, February 19, 2026, by 12 noon.
3. Please confirm the radio console make and model in place at the Macon-Bibb County dispatch center.

Answer: Symphony Console Model/Serial: 133374412B.

4. Please confirm if the Fire Station Alerting system to be bid is to be an IP-only or IP with radio as a redundant back up. Are the dispatch center radio channels 800 MHz or are any of the radio channels VHF analog that are being used for 2 tone radio signaling. Please confirm type and number of channels in use for dispatching.

Answer: 800 MHz radio channels at dispatch, NO-VHF, we want IP and LMR.

5. Please provide the current IT room location in each station for the placement of the Fire Station alerting cabinet.

Answer: Watchman's room/ radio room at each fire station.

6. Please confirm if the common area PA systems at each station will remain in place or if the common area audio systems will be replaced.

Answer: Stay in place.

7. What are the make and model of the base station radios in each of your stations?

Answer: Harris XG7300m.

8. Red night vision lights were requested in the RFP, page 7, under Visual & Display Components. Please confirm if these lights are to be placed in each of the station bunks and/or will they also be used as egress lighting in the hallways from the bunk to the apparatus bay.

Answer: Yes, we want egress lighting at each fire station. As for the station bunks yes, but not necessarily over each bunk just enough to provide sufficient lighting for the room. Our fire station layouts are dormitory style except for the company officer who has separate sleeping quarters.

9. Display Boards were requested for each station in the RFP on page 7, under Visual & Display Components. Please confirm the number to be proposed for each station. Please confirm if LED Reader Boards are acceptable or if vendor applications on existing monitors would be preferred.

Answers: Prefer monitors (1) in the apparatus floor of each fire station-preferably mounted on the wall or from the ceiling.

10. Turnout timers are requested on page 7, under Visual & Display Components. Please confirm the quantity to be proposed for each station.

Answer: (1) in apparatus bay.

11. If radio traffic is currently listened to during the day at each station, would you want a Day/Night switch included for the station personnel to turn off the radio traffic at night?

Answer: No.

12. Regarding the requirement for redundant communication paths (Ethernet, Wi-Fi, and optional LTE/cellular failover with automatic failover) on page 6:
Can the County clarify whether bidders are required to provide redundancy across the communication paths as part of the proposed solution, or if this description reflects the County's existing/current communications architecture?

Answer: No. We are requesting redundancy from the vendor.

13. Please specify the applicable ADA visual alert requirements referenced on page 7, including any specific codes, sections, or performance criteria bidders should address in their proposed solution.

Answer: No.

14. Please clarify what is meant by "cutover strategy to prevent service disruption" on page 7, including any specific requirements or success criteria the County expects bidders to meet.

Answer: Leave old system in place till new system is fully installed, tested, and vetted.

15. Can you provide fire station floor plans; can Responders schedule station walk throughs to identify specific site characteristics (i.e., block walls or dry wall, drop ceilings, etc.)?

Answer: Yes.

16. Tyler Technologies CAD system – please provide the version of Tyler Technologies CAD system currently used – i.e., New World or Public Safety Pro.

Answer: New World.

17. What radio system is used by the County? How many radio channels are used? Does the County utilize a backup radio system? Does the County use paging?

Answer: Harris, no back up, no paging. (1) Dispatch channel but 1-7 channels within modes A/B/C.

18. Page 7 – Station & Room-Level Alerting – “Room-specific alerting capability . . .” Is the County looking for individualized end-user controls in dormitories, or system administrator configured zoning only?

Answer: Full Station Alerting.

19. Page 7 – Compliance – “Compliance with ADA visual alert guidance.” What is the County’s intent for compliance – is the County applying NFPA 72 fire alarm codes requiring visual alerts for occupants with disability – this would not apply to Responders and fire station alerting.

Answer: No. We are installing station alerting system only.

20. What is the County’s current station alerting system and alerting processes?

Answer: Individual call that sets off buzzers and turns on lights on a Harris P25 system. (In-house built system).

21. Is there a backup Dispatch Center?

Answer: No.

22. Are there current functioning network connections from dispatch to all 22 stations?

Answer: Yes.

23. Does the County prefer physical or virtual servers?

Answer: Virtual.

24. Does the County intend to integrate third party systems, such as gate opening, doors, doorbells, gas shut-off valves, etc., into fire stations. If so what systems are to be integrated?

Answer: No doors, gates, doorbells, but yes to all others listed.

25. Is the County open to alternative alerting methods in place of bed shakers?

Answer: Possibly, if demonstration meets same performance metrics.

26. What are the County’s cybersecurity requirements concerning:

a. Single sign on –

Answer: Yes, SSO can be used as an IAM option

b. Multi-factor authentication

Answer is yes.

c. Requirements for data encryption for data at rest and in transit

Answer: All sensitive, PII, proprietary, and other data (according to applicable GRC) must be encrypted for data at rest and in transit.

d. Networking (ports and protocol requirements/limitations)

Answer: Secure networking protocols must be used.

e. Operating Systems – are less secure operating systems such as Windows permitted?

Answer: Update-to-date and Microsoft supported Windows operating systems are permitted.

27. Do peripherals require acknowledgment of functionality and dashboarding at dispatch and at stations showing any system communication alarms or peripherals that are not responding?

Answer: Yes.

28. To save costs on installation, are low voltage peripheral preferred?

Answer: Yes.

29. Is US based manufacturing and tech support required?

Answer: No, providing it meets security and governmental standards.

30. What level of redundancy is required?

Answer: Primary with at least (1) level in the event we loose power. More than one is preferred for additional redundancy.

31. How will the County measure uptime?

Answer: Need more clarification, but in general completing the entire project from start to full use.

32. Is the ability to push down an update without system downtime a requirement?

Answer: Must be able to update the system while still maintaining consistent call volume, recording and dispatching of emergency incidents and or any other radio traffic used by the organization to fulfill community functions.

33. Is a perpetual license required or preferred-i.e., the department owns the software without any required software subscriptions, etc.

Answer: Preferred but not required.

34. Are hidden licensing fees prohibited such as Microsoft CALs or 3rd party licensing?

Answer: No hidden fees.

35. Are there ARFF stations within the County System?

Answer: Yes.

36. What is the required timeframe for project completion?

Answer: Six (6) months.

37. Is this intended to be a multi-year project?

Answer: No.

38. Is there a specific bed shaker device that the Authority prefers or requires?

Answer: No.

39. Will there be an opportunity for on-site visits? If so, is it possible for the RFP submissions deadline to be extended to accommodate those visits?

Answer: Yes, by 30 days.

40. Will station drawings and/or layouts be provided for all stations and buildings included in the alerting project?

Answer: No, due to age of some fire stations not all drawings are on file; however, what we do have we will provide.

41. Are there any existing or legacy devices that bidders will be expected to integrate with or control?

Answer: Yes. The fire stations' current PA system.

42. Are in-station, computer-generated voice announcements acceptable? Additionally, is there a requirement for automated "over-the-radio" voice dispatch?

Answer: Yes and no-but it is preferred. Refer to RFP.

43. Will there be a formal notification when responses to all submitted questions are released? Please provide an anticipated timeline for publishing those responses. With the RFP due on February 5, 2026, timing is a concern in order to prepare a complete and accurate submission.

Answer: Vendors are responsible for viewing the Macon-Bibb Procurement website for any updates pertaining to the solicitation.

Please incorporate this change into the Invitation for Bid and acknowledge receipt of this addendum on your bid form.

Sincerely,

Laura Hardwick